



FREQUENTLY ASKED QUESTIONS

What is CMSapps?

CMSapps is CAD Micro's suite of custom-built applications, designed to reinvent the SOLIDWORKS experience for our Subscription Services customers. It includes a range of specialized professional applications to overcome challenges and simplify processes inside of SOLIDWORKS, as well as a handful that were designed purely for entertainment's sake.

Who is CMSapps available to?

CMSapps is available to all of our clients currently on Subscription.

What is the cost?

CMSapps is included as part of our Subscription Services at no additional cost.

Where is the value in CMSapps?

The suite of professional apps within CMSapps were designed to augment the design process in SOLIDWORKS. CMSapps was designed by a SOLIDWORKS expert to supplement some of the features that are missing from the software and speed up the design process. We're offering CMSapps exclusively to our Subscription Services customers, adding additional value to the services we currently offer. We are also encouraging our customers to bring us their own custom app suggestions for future CMSapps updates, so that we can help create the best possible user experience!

How can I get CMSapps?

CMSapps can be downloaded from the CAD Micro website, under the Subscription Services tab. You will be required to fill out a form including your name and email address, and once submitted, you will receive a confirmation email including the download link and simple installation instructions. As CMSapps is currently only available to our Subscription Services partners, a download password will be provided via email within 24 hours of form submission.

How often will CMSapps be updated?

CMSapps will be updated on a semi-yearly basis. After the initial release in October 2016, the next CMSapps version is set to be released in the Spring, and then again in the Fall to coincide with the release of the next version of SOLIDWORKS.

How will CMSapps users get the new updates?

Updating CMSapps will require a full de-install of existing version and re-install of the new version. The new download password along with installation instructions will be sent to all CMSapps users when the new version is released.

Who creates the apps?

Jake Middleton, CAD Micro's Senior Applications Expert, is the creator of CMSapps. Our Technical Support team has joined forces with our Subscription Services team to generate app ideas and gather feedback in order to offer the best suite of SOLIDWORKS apps to our valued customers. We welcome and encourage our customers to come to us with their custom app ideas!

What if I require technical support for CMSapps?

Technical support for CMSapps will be provided by our SOLIDWORKS technical support team. Simply call into our office at (416) 213-0533 and explain the issue you are experiencing. A ticket will be created, and a solution will be provided as quickly as possible.

What if I have an app idea?

We strongly encourage our customers to bring their custom app ideas to us. Feel free to pass your suggestions along to your Account Manager, or contact the CMSapps team at jroberts@cadmicro.com. We appreciate any and all feedback, so please don't be shy!